

Greenstyle Pte Ltd

Terms and conditions of Warranty

1. Warranty Period : Wheelchairs, Beds - 1 year on frame. Alternating pressure pumps (not inclusive of mattress) - 6 months. Other electrical products - 1 year on electrical functions.
2. Products are warranted against defective workmanship and materials. Defective product will be repaired or replaced at our discretion, solely at our option with no charge for parts or labor.
3. Exclusions : Failure to follow our installation, operation, or maintenance instructions in our user manuals; Unauthorized product modification or alteration, abuse, misuse, use for non-intended purposes, negligent acts or omissions of Customer and persons under Customer's control; Acts of third parties, acts of God, accident, fire, lightning, power surges or outages, or other hazards; Products whose serial number have been altered, deleted, removed or made illegible; Undeclared commercial or institutional use.
4. This warranty does not cover parts that can be naturally and inevitably damaged by normal wear-&-tear (e.g. wheels, tyres, brakes, upholstery, cushions, covers, connectors, switches/touch pads, coating and mechanisms for folding, detachment and adjustments, accessories and consumables (e.g. filters/sieves, tubes, wires, fuse & capacitors, LED/other lights) and transportation costs incurred.
5. Battery life, which is not warranted, very much depends on product configuration and usage, and can be drastically shortened if a battery is not charged strictly in accordance with manufacturer's instructions.
6. Items replaced under warranty are covered by the original warranty (Warranty replacement does not extend the warranty period).
7. Unless otherwise specified, warranted items will have to be carried-in by customers during normal office hours.
8. The warranty will only be valid if the tear-off portion is properly completed and returned to us within 7 days from the date of purchase. This warranty card will have to be presented together with proof of purchase.

The warranty only applies to products purchased and used in Singapore

Effective from 31 Mar 2012