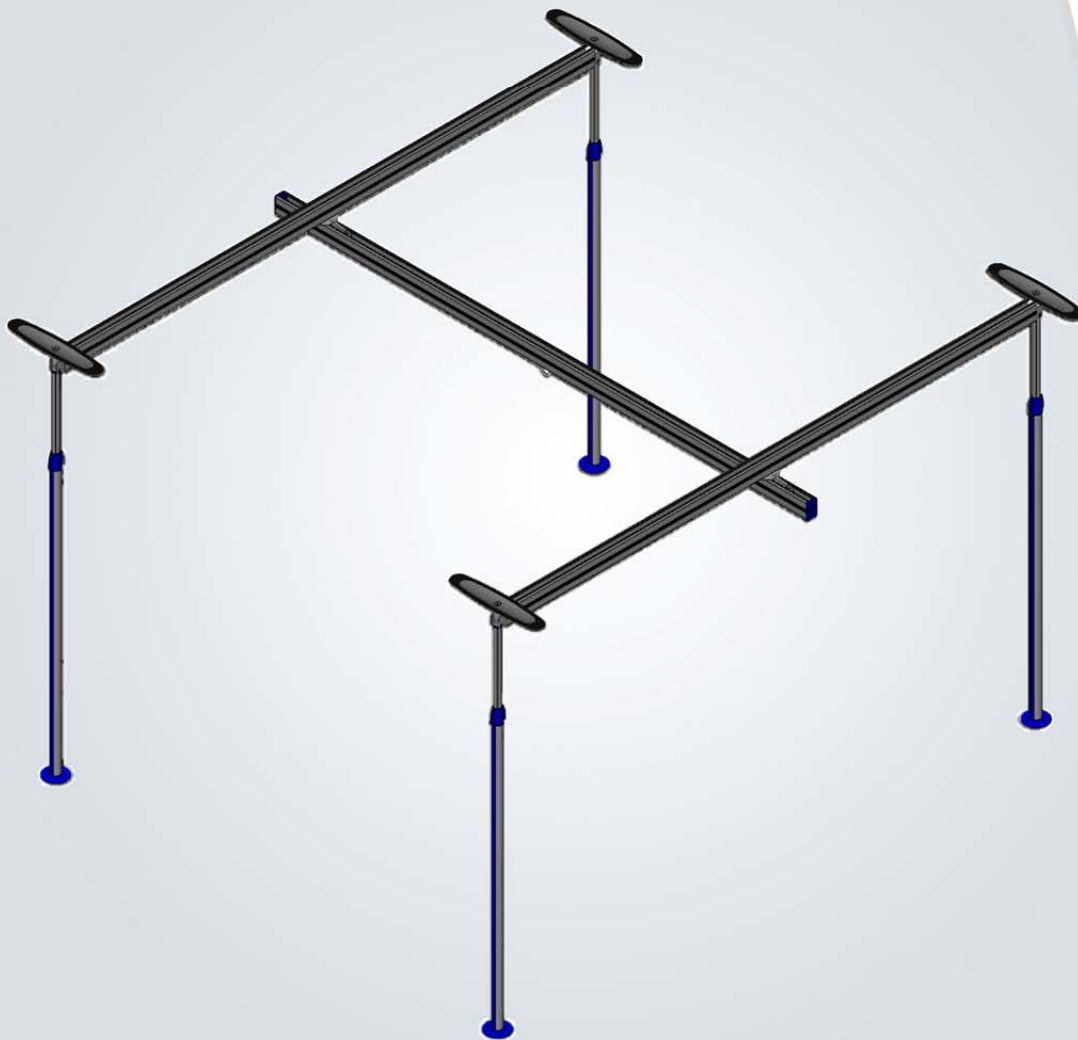


## EASYTRACK<sup>®</sup> SYSTEM 4-POST ASSEMBLY

MODELS #9440030, #9440031

Instructions for Use



CE

Printed in Canada

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## SPECIAL NOTES

### WARNING

**DO NOT OPERATE THIS EQUIPMENT WITHOUT  
FIRST READING AND UNDERSTANDING THIS MANUAL.**

**SHOULD YOU BE UNABLE TO UNDERSTAND THE WARNINGS,  
CAUTIONS AND INSTRUCTIONS, CONTACT OUR TECHNICAL SUPPORT.**

### MAINTENANCE

**Maintenance MUST be performed by qualified personnel ONLY.**



#### **WARNING:**

Notices as used in the manual apply to hazards or unsafe practices that could result in serious bodily harm.



#### **CAUTION:**

Notices as used in this manual apply to hazards or unsafe practices that could result in minor personal injury or property damage.



#### **NOTES:**

Highlights procedures and contains information which assists the operator in understanding the information contained in this manual.

**The information contained in this document is subject to change without prior notice.**

**SAVE THESE INSTRUCTIONS AND KEEP WITH EASYTRACK AT ALL TIMES.**

## CONTACT INFORMATION

### **How to contact us:**

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## REQUIREMENTS AND WARNINGS



The Easytrack System and its accessories are intended to be used as an assistive device for transferring a person between the posts. The Easytrack System is only to be used with BHM Portable lifts.



Failure to meet requirements listed below could result in serious bodily harm.

## REQUIREMENTS

### CEILING REQUIREMENTS:

- Install to a rigid ceiling (must have a framework above it).
  - Must have a maximum of 24" / 610 mm between the trusses or joists in the ceiling (see Figure 1).
  - Ceiling must be made of wood or ½" / 12.7 mm sheet rock or thicker.

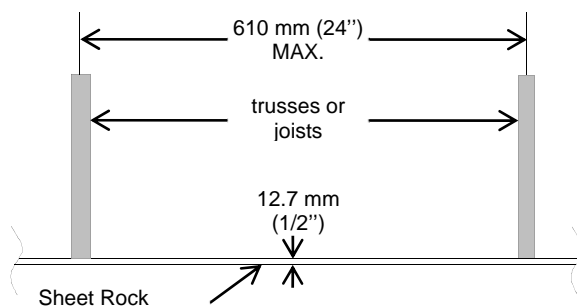


Figure 1

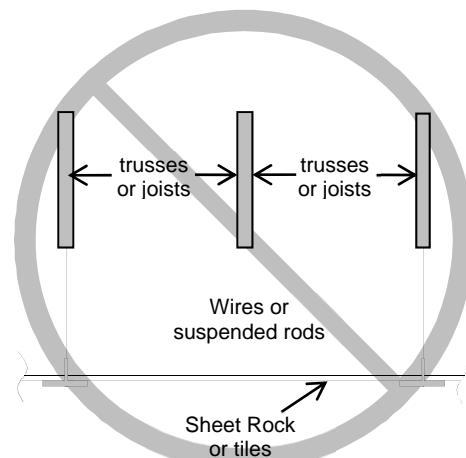


Figure 2

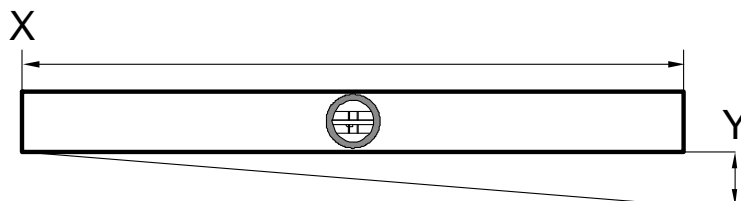
- Ensure ceiling is clear of any dust, grease, water or any foreign substance.

*Note: A build-up of nicotine, grease or water on the ceiling will affect the integrity of the Easytrack System.*

*Note: Installing a post directly under a joist or truss is not required, but preferable.*

### FLOOR REQUIREMENTS:

- Ensure flooring meets local building code standards (Termites or water damages may affect the structure of the floor).
- Ensure floor is clear of any dust, grease, water or any foreign substance.
- Floor must have a slope of less than 0.5°. See drawing below to determine the floor slope. Use a level or contact a contractor if unsure of floor slope.



X	300 mm (12")	600 mm (24")	900 mm (36")	1200 mm (48")
Y	2.6 mm (0.10")	5.2 mm (0.21")	7.9 mm (0.31")	10.5 mm (0.42")

### OTHER REQUIREMENTS:

- Ensure posts are straight – failure to do so may cause injury. (Please use the level provided).
- A maintenance check should be done on a monthly basis to ensure all posts are levelled. (See "Maintenance" in this manual).
- Make sure the padded surface of the top plate and foot plate are kept clean and are intact.
- Protect the Easytrack System and its accessories during transport.

### WARNINGS:



#### **USE ONLY AS INTENDED**

**This product may cause serious injury if not installed and operated according to the instruction manual.**



**Failure to observe warnings listed below could result in serious injury.**

## REQUIREMENTS AND WARNINGS - CONTINUED

### BEFORE YOU INSTALL THE EASYTRACK

- Carefully inspect product upon arrival. If any pieces are missing or appear damaged – do not install. Contact your local distributor for further instructions.
- If you are unsure of the strength or stability of your floor and / or ceiling – do not install the Easytrack System – consult your local distributor.
- Easytrack **cannot** be used with **any** type of suspended ceiling: Includes suspended drywall, acoustic tiles, etc.
- Installation on a plaster ceiling may cause cracking, BHM Medical Inc. cannot be held responsible for damage.
- Do not install on a ceiling with water damage.
- Do not over-tighten ceiling plate as this may cause ceiling to crack.
- If flooring is not according to local building code standards, flooring may be damaged.
- Do not install on a sloped floor.
- Do not drop product; may cause breakage.
- Do not completely submerge in water.
- Do not attempt to over-extend the rail past the locking point.
- Do not install product if Neoprene on top or bottom plate appears to be damaged or absent.

### WHEN THE EASYTRACK IS IN USE



- ♦ **Do not hit posts – this might cause unit to become unstable. If posts are hit, reassemble Easytrack System to ensure the posts are straight.**
- ♦ **If you use a power wheel chair use extreme care – hitting posts may cause unit to become unstable. If posts are hit, re-install the Easytrack System to ensure the posts are straight.**
- ♦ **Do not lean against posts.**
- ♦ **Do not use the Easytrack System as a swing.**
- ♦ **Refrain from swinging patient sideways of rail.**

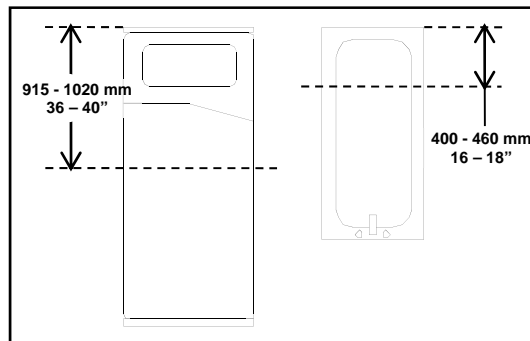
## 4-POST ASSEMBLY INSTRUCTIONS

### BEFORE YOU START

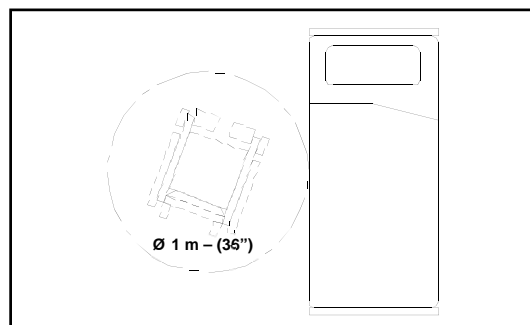


**Read the section "Requirements and Warnings" before attempting to assemble the Easytrack System.**

- ◆ Survey the room where you plan to install the Easytrack System.
  - ◆ Make sure the room meets all the specifications outlined in "REQUIREMENTS AND WARNINGS".
- ◆ Use the measurements below to determine the best place to put the Easytrack System:
  - ◆ Over a bed – approx. 915 – 1020 mm / 36-40" from the head of the bed (see Figure 3);
  - ◆ Over a tub – approx. 400 – 460 mm / 16-18" from the end of the tub (see Figure 3);
  - ◆ Allow 1000 mm / 36" of the open area for transfer working space (see Figure 4).

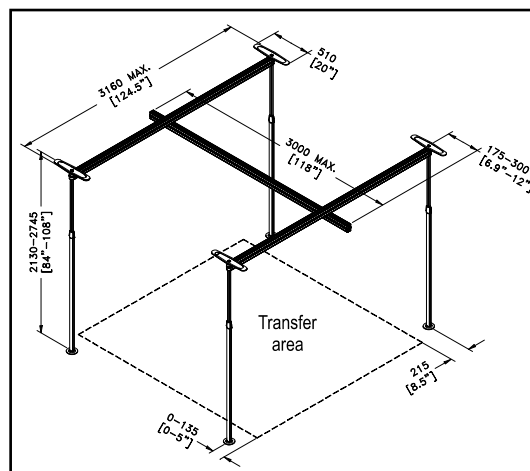


**Figure 3**



**Figure 4**

- ◆ Transfers should only take place between the Easytrack System posts (see Figure 5).



**Figure 5**





Though it is not a requirement to place the posts directly under joist in the ceiling, it is preferable. It does not matter which direction the plate is facing (see Figure 6 and Figure 7).

## POSTS PLACEMENT

### **PREFERABLE**

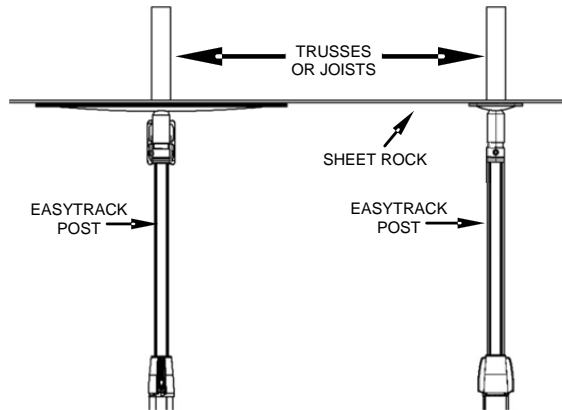


Figure 6

### **OK**

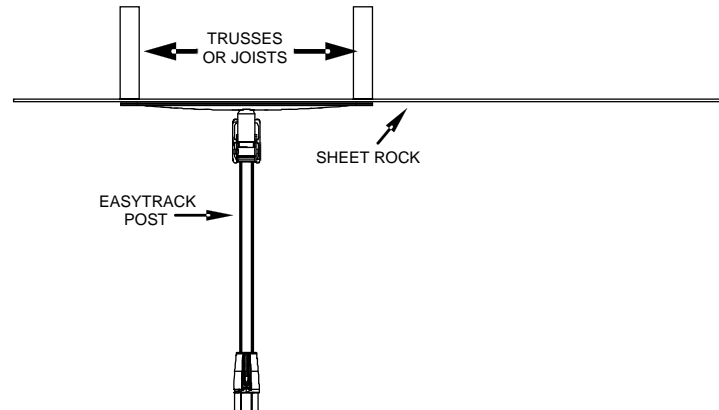


Figure 7



This safety label, (see Figure 8) apposed on each post, is to remind that the red zone on top of each post must not be visible when the system is assembled.

Never use the Easytrack System when a red mark is visible.

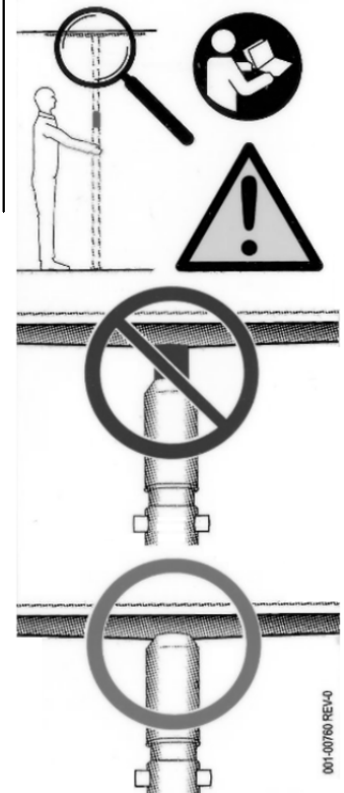


Figure 8

## WHAT'S INCLUDED (Easytrack – 4-Post System)

Description	Part number	QTY
#1 'H' track 3 meters	700.10250	3
#2 Rail stopper	700.11005	2
#3 Standard trolley	700.10650	1
#4 Rail hook	700.10701	4
#5 Flat blue cap	200.11050	2
#6 X-Y mobile trolley	700.11270	1
#7 Drilling JIG	200.10730	1
#8 X-Y fixed trolley	700.11280	1
#9 Clip-on level	700.10600	1
#10 Allen key 6 mm	000.03280	1
#11 Allen key 4 mm	Q2505	1
#12 Blue cap round	200.10720	4
#13 Blue locking handle	N/A	4
#14 Top plate	700.10400	4
#15 Round foot plate	700.10350	4
#16 Blue plastic strips (2-Post)	700.10230	8
#17 Standard post	700.10500	4
#18 Lock washer	Q3420	4
#19 Button bolt	000.03105	4
#20 Setscrew	000.04580	4

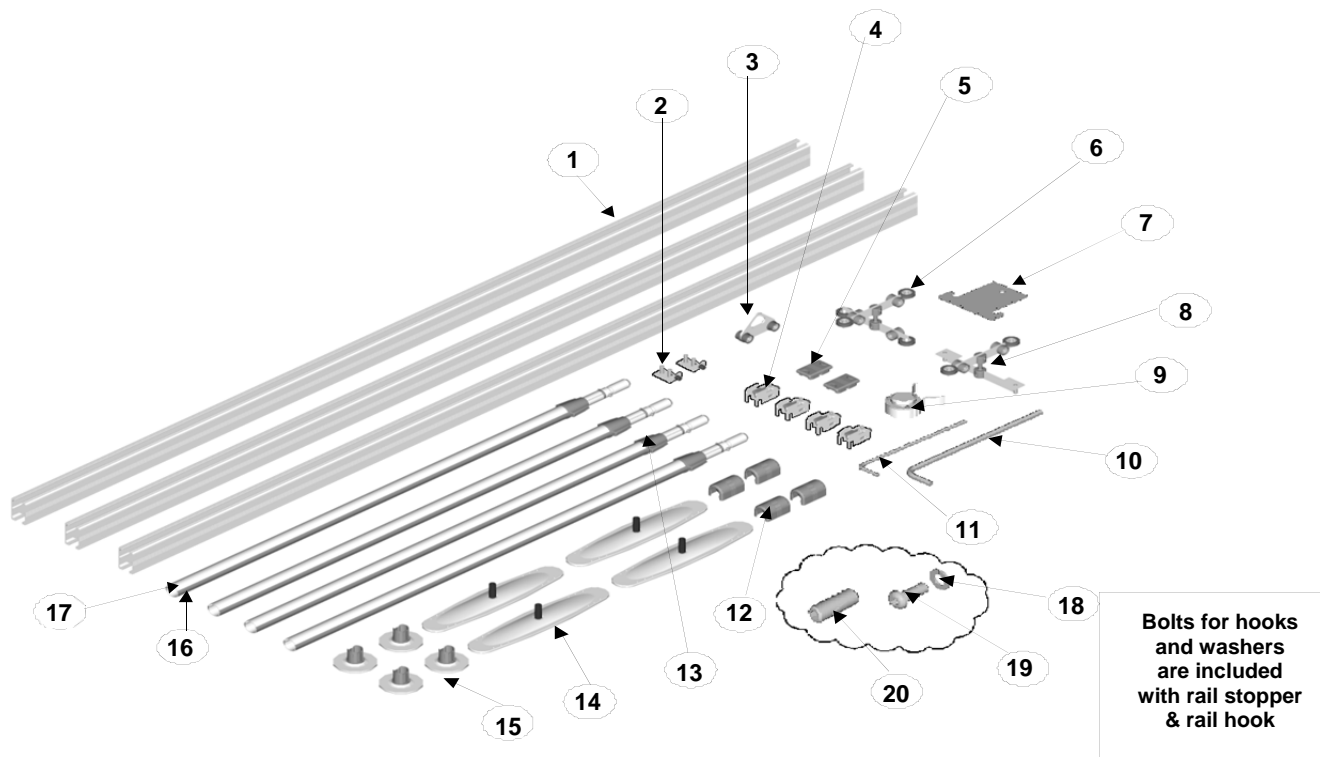


Figure 9

## ASSEMBLY INSTRUCTIONS

### ASSEMBLY FOR 4-POST EASYTRACK SYSTEM

#### Requirements:

- ◆ Step ladder
- ◆ Tape measure
- ◆ Rubber mallet
- ◆ Someone to assist you

1. Decide where you will place your 4-Post Easytrack System. Before you make your decision, make sure you will have enough room to install your Easytrack System (see Figure 10).

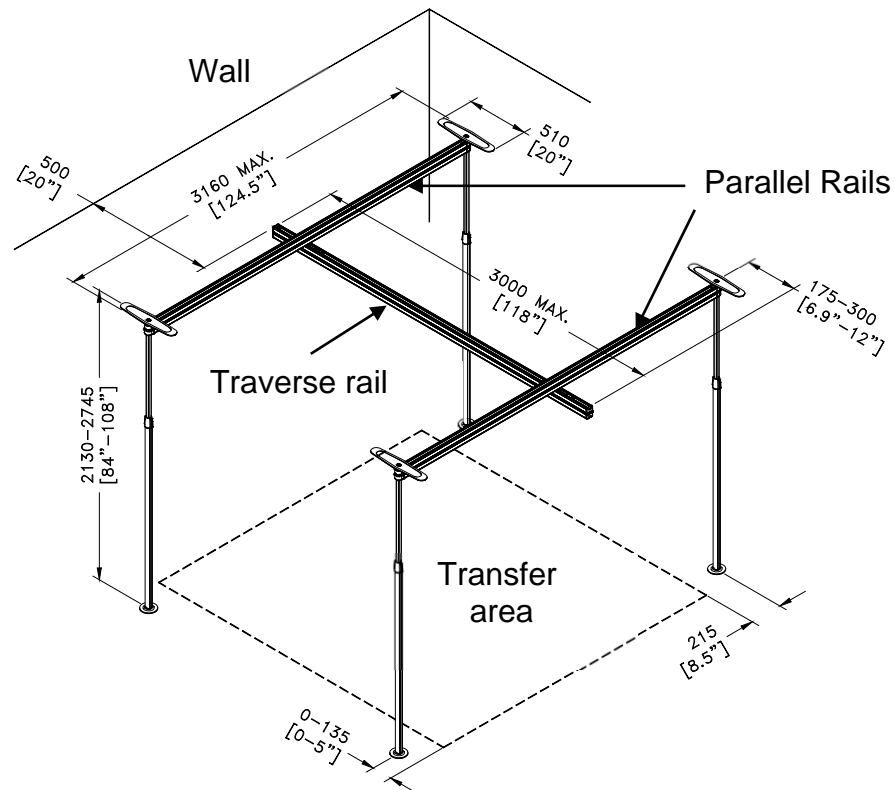


Figure 10

- a) Parallel rails with posts attached require a minimum of 3160 mm / 124.5" in length unless they are cut.
  - b) Traverse rail needs a minimum of 175 mm / 6.9" beyond each parallel rail.
  - c) Traverse rail can only extend past the parallel rail a maximum of 300 mm / 12 " on each side.
  - d) In order to install the traverse rail, you must allow a minimum of 500 mm + / 20" + between the end of the traverse rail and the wall. In other words, one of the parallel rails must be 675 mm – 800 mm / 26.9" - 32" from the wall.
  - e) Try to set up the 4-Post Easytrack System so that you have an open area alongside one of the parallel rails so you have room to slide the traverse rail on (see page 21).
2. Remove the round blue cap (see Figure 9 – item #12) from the top of each post by pulling them away from the post (see Figure 11).
  3. Remove the blue plastic strips from each side of the posts. Take one end and pull gently (see Figure 12).

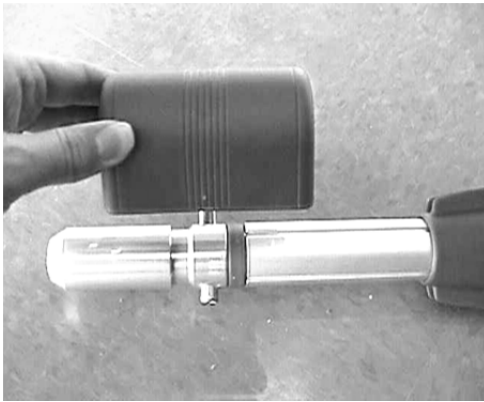


Figure 11

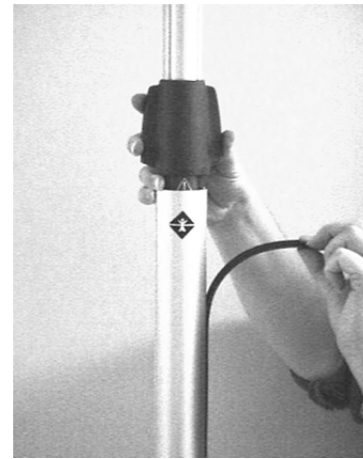


Figure 12

4. Remove 2 rails from the box (see Figure 9 – item #1). These will be your parallel rails.

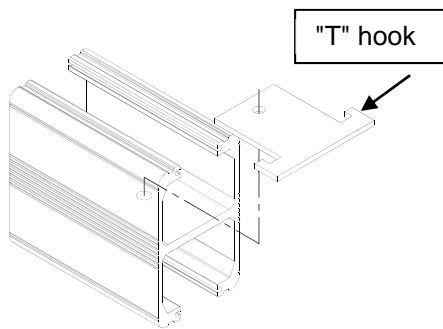
#### IF YOU NEED TO CUT THE RAILS :



**MAKE SURE YOU MEASURE CAREFULLY. See Figure 10 for dimensions.**

- a) Cut straight with a bench circular saw and a blade for aluminium; ensure you cut both rails (only two rails) the same length.
- b) Once you cut the rail, you will need to drill a new hole for the hook (see Figure 13). Use the jig (see Figure 9 – item # 7) and place it inside the rail making sure it is pushed in as far as possible; "T" hook should be flush with the side of the rail. Drilling will be easier if jig is not in place. Trace location for the hole, remove the jig and drill the hole.

5. In one rail, insert the X-Y mobile trolley (see Figure 9 – item #6). It does not matter which wheels are placed into the rail (see Figure 14).



**Figure 13**



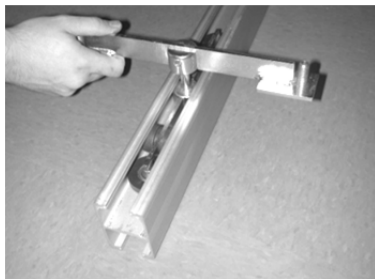
**Figure 14**

6. In the other rail, place the wheeled part of the X-Y fixed trolley (see Figure 9 – item #8) into the rail. The metal wing bolt part of the trolley should be fully visible (see Figure 15).
7. Secure the hooks (Figure 9 – item # 4) in the rails you have placed the trolleys in:



**HOOKS MUST BE IN THE SAME PORTION OF THE RAIL AS THE TROLLEY (see Figure 17).**

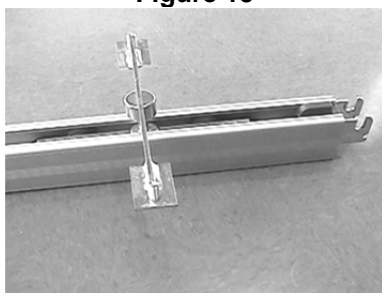
- a) Place the hook into each end of the parallel rails (see Figure 16).
- b) This will be a very snug fit and you may require a rubber mallet to get the hooks completely into the rail.
- c) Hooks should be flush with the rail. Make sure that the metal of hook is in contact with the rail (see Figure 18).



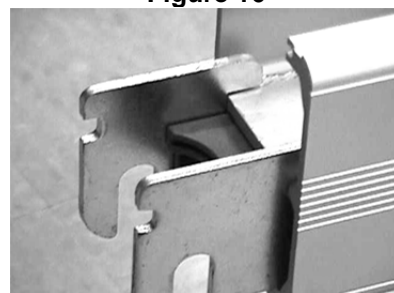
**Figure 15**



**Figure 16**



**Figure 17**



**Figure 18**

- d) Using the button bolt (see Figure 9 – item #19) and locking washer (see Figure 9 – item #18) included. Bolt the hook into place using the 4 mm Allen key (see Figure 9 – item #11), **DO NOT OVER-TIGHTEN** (see Figure 19 and Figure 20). Secure one hook into each end of the rail.

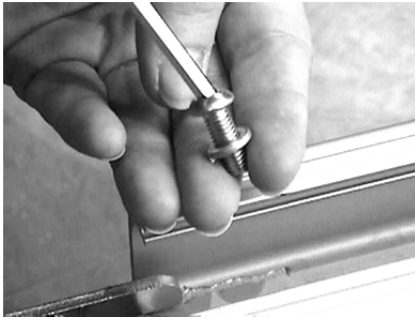


Figure 19

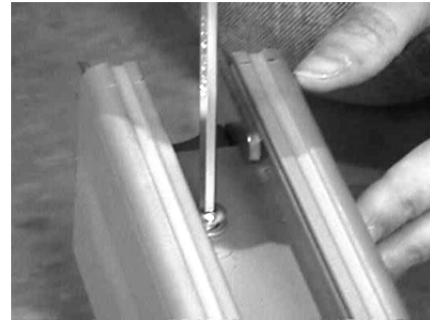


Figure 20

8. Repeat step 7 for the other parallel rail.
9. Place one round foot plate (see Figure 9 – item #15) on the floor where you want to place the first post of the Easytrack System.



**MAKE SURE YOU MEASURE CAREFULLY. See Figure 10 for dimensions.**

10. Take one post (see Figure 9 – item #17), one top plate (see Figure 9 – item #14) and the clip-on level (see Figure 9 – item #9) out of the box. Turn the post upright (see Figure 21). Place the clip-on level onto the post at approximately waist height.
11. Place the post onto the foot plate and press down to tighten (see Figure 22).

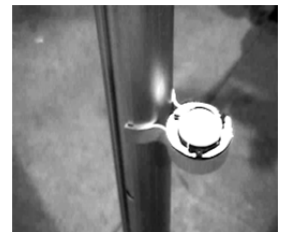


Figure 21

**Pay attention to the shape of the post and foot plate before pressing down onto the plate.**



Figure 22

12. Place the top plate into the top of the post, press firmly and evenly downward until the top plate "clicks" into place (see Figure 23).

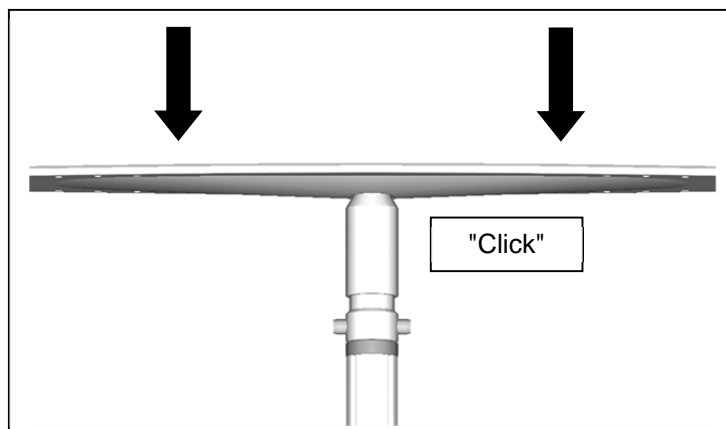


Figure 23

13. Extend the post quickly towards the ceiling by pulling the top portion and holding the bottom portion. The post should be within 76 mm / 3" to touching the ceiling (see Figure 25). If the top of the post is more than 76 mm / 3" from the ceiling:

- a) Raise the top portion of the post slightly (see Figure 26).



Figure 24



Figure 25



Figure 26

- b) Press in metal pins on both sides of the post (see Figure 27).



**Metal pins cannot be pressed in when pressure is applied on top of the post. Pressure must be released to press in the pins.**



Figure 27

- c) Pull the top portion of the post up towards the ceiling.  
d) Repeat until the top of the post is less than 76 mm / 3" from the ceiling.

14. Lift the blue locking handle out of the lower portion of the post (see Figure 9, item #13). Using the blue piece as a handle, twist the post as follows (see Figure 28).

- a) Top portion – turn counter-clockwise.
- b) Bottom portion – hold firmly.

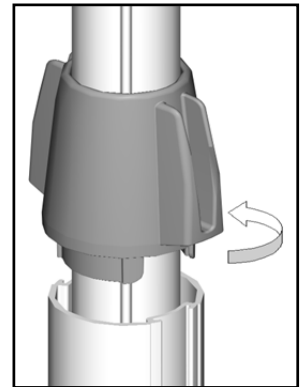


Figure 28

15. Before the Easytrack post tightens against the ceiling; check the clip-on level to make sure the bubble is in the centre of the circle. Tilt the post until the bubble reaches the centre of the circle (see Figure 29 and Figure 30).



Figure 29



**Make sure clip-on level is fully attached to the post. Failure to attach level properly could give an incorrect reading.**

**LEVEL SHOULD "CLICK" INTO PLACE.**

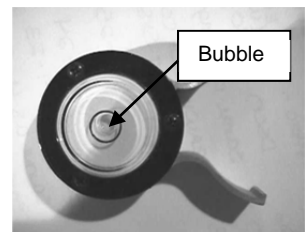


Figure 30

16. Once the bubble is in the centre of the clip-on level – continue to tighten **ONLY** until the red zone at the top of the post is no longer visible (see Figure 31 and Figure 32).

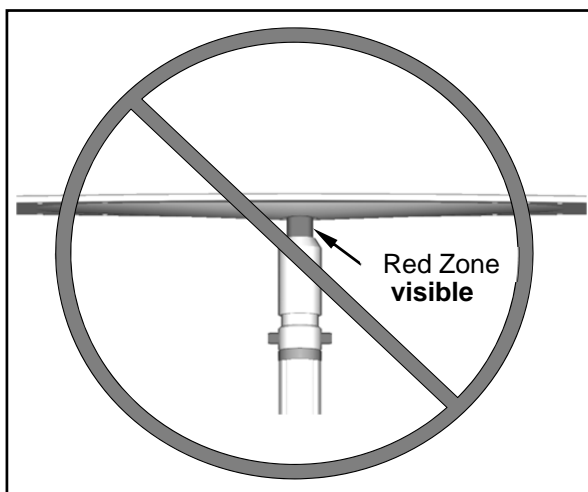


Figure 31

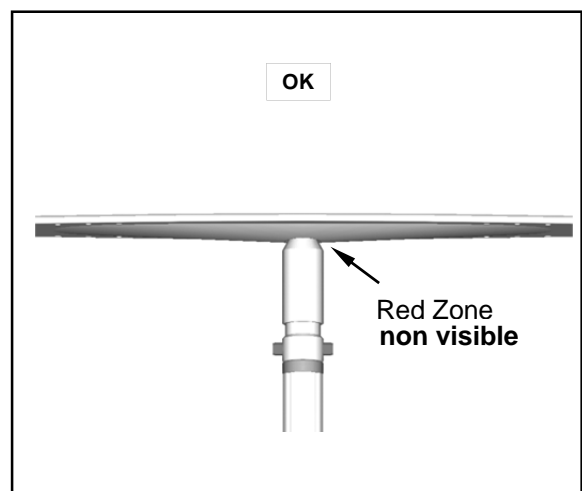


Figure 32



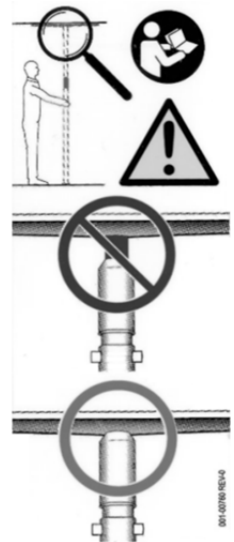


**RED ZONE MUST NOT BE VISIBLE FOR THE POST TO BE SAFELY SECURED (see the warning label apposed on each post as shown in Figure 33).**



**DO NOT OVER-TIGHTEN THE POST. TIGHTEN ONLY UNTIL RED ZONE DISAPPEARS. OVER-TIGHTENING POST MAY CAUSE DAMAGE TO THE CEILING.**

17. Remove the level from the post by sliding it up off the bottom portion of the post. Slide the blue locking device down to fit into the bottom part of the post to lock the post in place (see Figure 34).

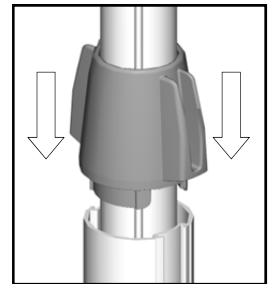


**Figure 33**



**Once the blue locking handle is pressed into the lower portion of the post, the post can be turned as a whole, except for the top plate and foot plate. This will not lower the post. The post must turn to enable you to attach the rail**

18. Repeat steps 9-12 **ONLY** for second post. Have someone hold the post in place while you get one of the parallel rails.

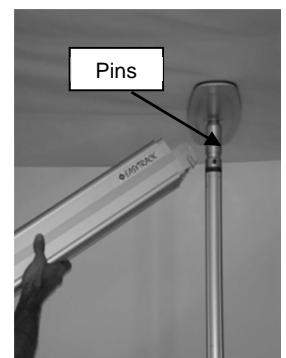


**Figure 34**

19. Take one of the rails with a trolley and hooks installed and tilt (45°) to place it on the post that is secured in place (see Figure 35). If pins on top of post are not facing in the desired direction, place rail onto pins and rotate to the desired direction.



**Tilt the rail upward (45°) to latch the rail onto the post (see Figure 35).**



**Figure 35**

20. Attach the other end of the rail to the post your assistant is holding. It may be necessary to tilt the post to place the rail onto it (see Figure 36 and Figure 37).



Figure 36



Figure 37

21. Repeat steps 13 - 17 while the rail is attached to the post (see Figure 38).



Figure 38

22. Measure the distance between the two posts that are installed and where you will need to install the second set of posts (see Figure 39).



**Make sure that both sets of posts are PARALLEL and approximately the same distance apart.**

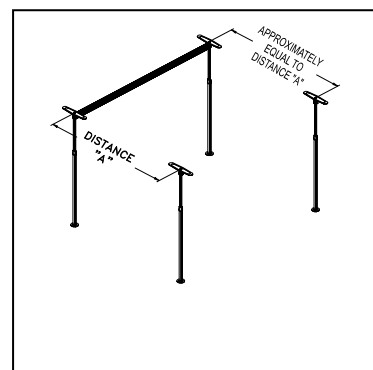


Figure 39

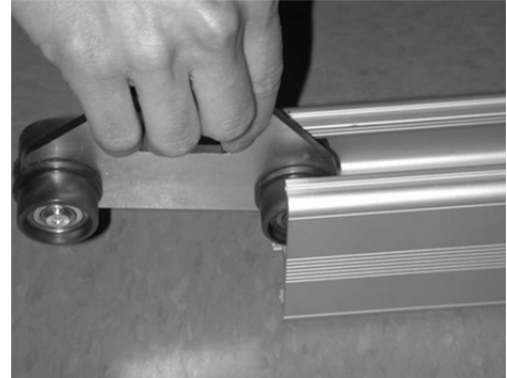
23. Repeat steps 9 – 20 for the remaining 2 posts and parallel rail.

24. Take the third rail out of the box (see Figure 9 – item #1). This will be the traverse rail.



**If you need to cut the rail, measure carefully and make sure you have 175-300 mm / 6.9-12" on each end of the rail past the parallel rails (see Figure 10).**

25. Slide the standard trolley (see Figure 9 – item #3) into the rail (see Figure 40).

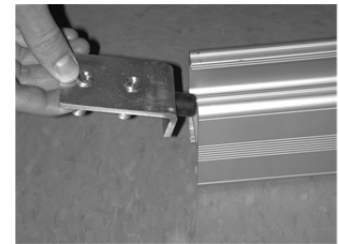


**Figure 40**

26. Take the rail end stoppers out of the box (see Figure 9 – item #2).

a) Slide one stopper into each end of the rail with the rubber bumper going into the rail first (see Figure 41).

b) Slide the stopper so it is approximately 25 mm / 1" from the end of the rail.



**Figure 41**

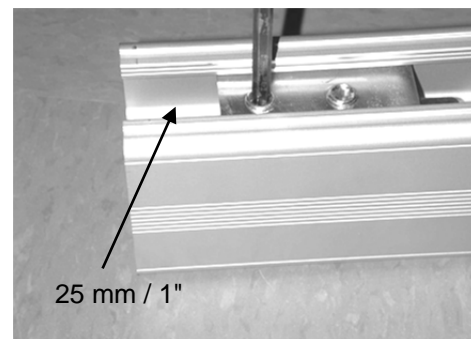


**Make sure the rail end stoppers are placed in the same portion of the rail as the trolley (see Figure 42).**

c) Tighten the stopper in place with 6 mm Allen key (see Figure 9 item #10). Tighten only until snug (see Figure 43).



**Figure 42**

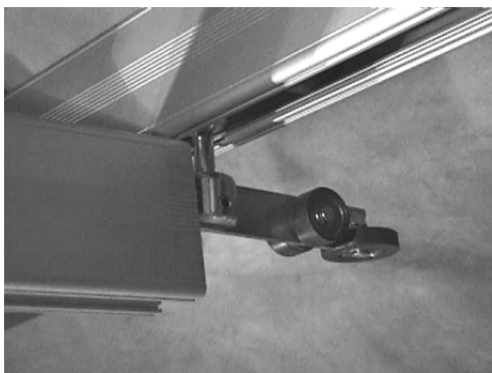


**Figure 43**



**DO NOT OVER-TIGHTEN THE STOPPER.  
TIGHTEN ONLY UNTIL SNUG.**

27. Slide the traverse rail onto the wheeled trolley suspended under the parallel rail. **DO NOT TILT RAIL** (see Figure 44).

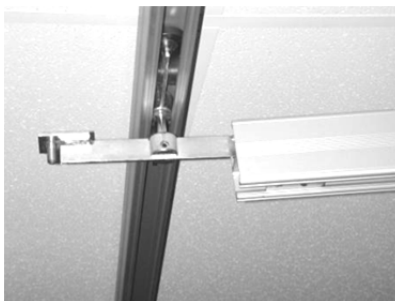


**Figure 44**



**Figure 45**

28. Slide the rail far enough to allow space to put the rail onto the set screw trolley (see Figure 45). Slide the rail back onto the set screw trolley (see Figure 46).

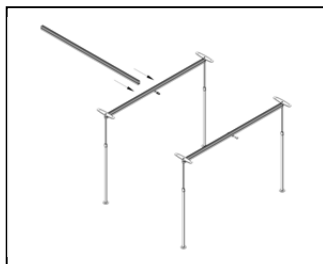


**Figure 46**

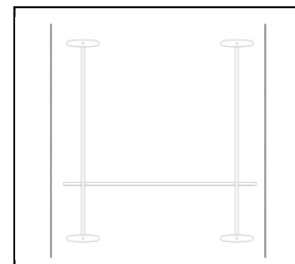
**IF YOU ARE UNABLE TO SLIDE THE RAIL ONTO THE TROLLEY DUE TO LACK OF SPACE, TRY THESE POSSIBLE ALTERNATIVES:**

1. If one parallel rail has an open area (is not next to a wall):  
Slide the traverse rail onto the trolley of the parallel rail that is not next to a wall and slide the rail all the way over to the other trolley (see Figure 47).
2. If there is an open area at the end of the two parallel rails instead of alongside of one of the parallel rails (see Figure 48), disassemble the 4-post system so that the open is alongside one of the parallel rails – as shown in Figure 47.
3. If an open area is not available, it is possible to move one parallel rail over slightly to give you more room to put the traverse rail onto the trolleys.
  - a) Loosen the 2 posts (see disassembly instructions – step 9) that are holding one of the parallel rails so that you are able to move the posts. Only loosen the posts just enough to be able to slide them over.
  - b) Slide both posts and place them so they are right against the wall. Lean the posts on the wall, or tighten the posts up again so they are secured against the ceiling temporarily (see Figure 49).
  - c) Slide the traverse rail onto the trolleys (see steps 26 and 27 above).

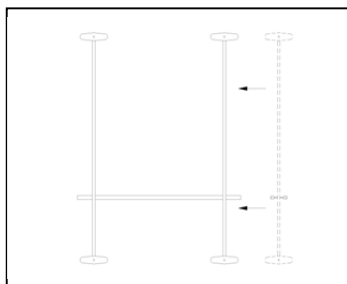
Once the traverse rail is on the trolleys, loosen the 2 posts you moved previously, and slide the parallel rail back into place (see Figure 50).



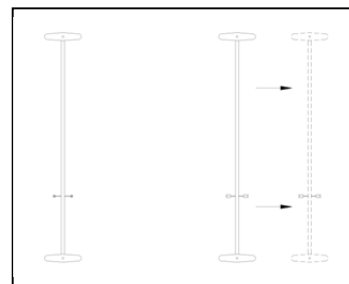
**Figure 47**



**Figure 48**

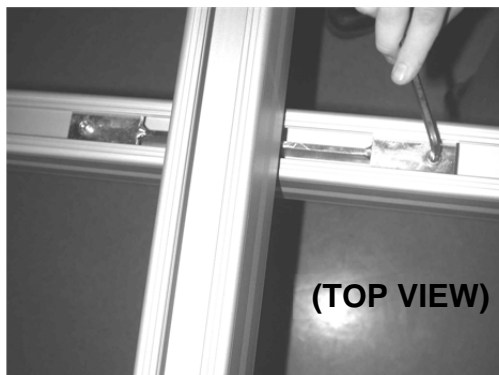


**Figure 49**



**Figure 50**

29. Straighten the rail, (so it is perpendicular to the parallel rails) then tighten the set screw in rail with 6 mm Allen key (see Figure 9 – item #10). Try to slide the traverse rail completely from end to end to make sure the rails are perpendicular. If not, loosen set screws and adjust the rail (see Figure 51).



**Figure 51**

30. Place the blue flat end caps (Figure 9 – item #5) onto each end of the traverse rail (see Figure 52).



**Figure 52**

31. Place one round blue cap (see Figure 9 – item #12) on the top of each post (see Figure 53).
32. Put the level and Allen keys in a safe place as you may need them in the future.

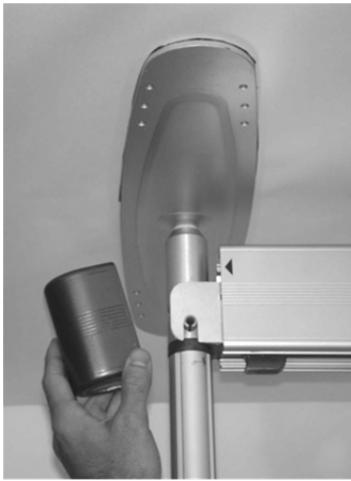


Figure 53



Figure 54

33. Place the blue plastic strips on both sides of the posts by pinching the strip in order to insert it into the grooves. Start at the bottom of the post (see Figure 54).

**See Figure 55 for photo of assembled 4-Post EASYTRACK SYSTEM.**

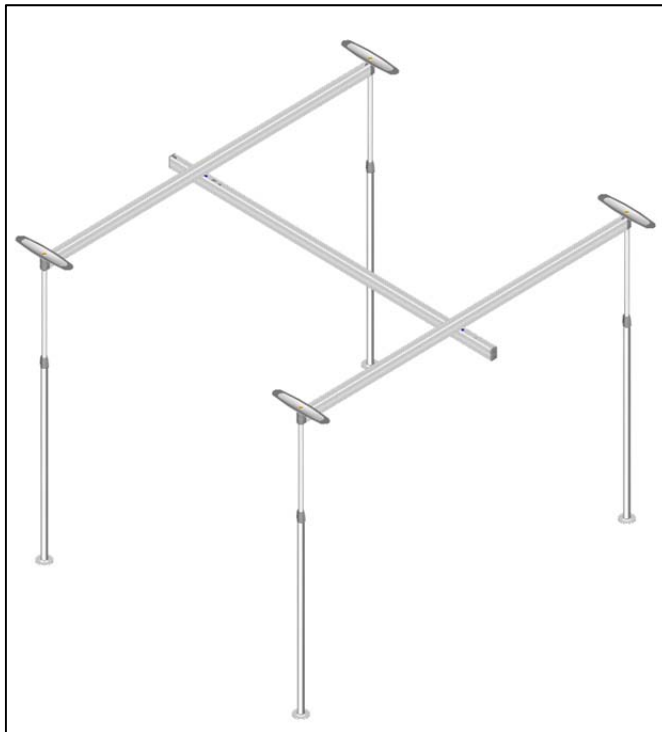


Figure 55



**BEFORE USING THE  
EASYTRACK SYSTEM –  
GO THROUGH THE  
FOLLOWING CHECKLIST :**

- ☐ **Make sure the red zone on top of all posts is not visible.**
- ☐ **Make sure the posts are straight (did you use the clip-on level?).**
- ☐ **Make sure the rail is locked into place and that it looks levelled.**
- ☐ **Check your installation against Figure 55.**
- ☐ **Is the blue locking handle secured down into the lower portion of both posts?**

## DISASSEMBLY INSTRUCTIONS



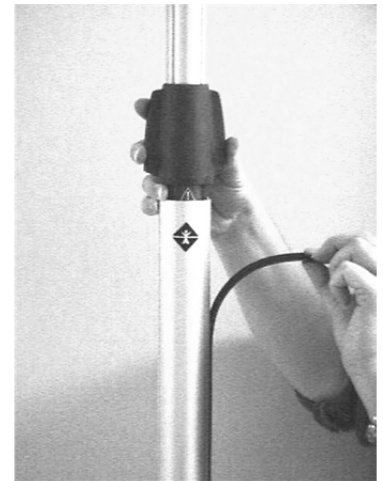
**ENSURE THERE IS NO ONE IN THE LIFT AND  
REMOVE THE LIFT FROM THE EASYTRACK BEFORE  
ADJUSTING OR DISASSEMBLING THE EASYTRACK SYSTEM.**

### DISASSEMBLY FOR 4-POST EASYTRACK SYSTEM

#### Requirements:

- ◆ 4-step ladder
- ◆ Someone to assist you

1. Remove plastic strips (see Figure 9 – item #16) from the sides of the posts. To remove, take one end of the strip and gently pull outward (see Figure 56).



**Figure 56**

2. Remove the round blue caps (see Figure 9, item #12) from the ends of the rails by pulling them away from the post (see Figure 57).



**Figure 57**



3. Using a step ladder, remove the flat blue caps from each end of the traverse rail (see Figure 58).



Figure 58



Figure 59

4. Take the 6 mm Allen key (see Figure 9, item #10) and loosen the set screws on the fixed trolley (see Figure 59).
5. Slide the traverse rail away from the fixed trolley (see Figure 60 and Figure 61).

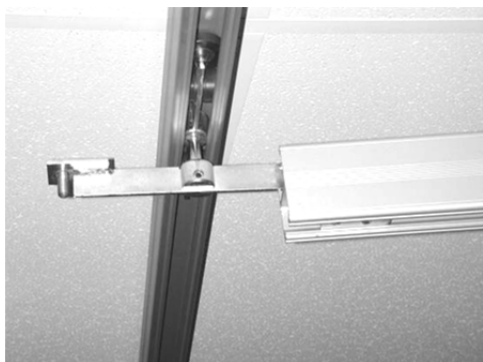


Figure 60



Figure 61

6. Slide the rail off of the 4-wheeled trolley. **DO NOT TILT RAIL** (see Figure 62).
7. Place the flat blue caps back onto the rail and place the rail in a bag or box to protect it from dust or damage.
8. To remove the parallel rails from the posts, start by lowering one post.



Figure 62

9. Loosen the post (see Figure 63):
- Slide the blue locking device up out of the bottom part of the post to unlock it.
  - Top part of post – turn clockwise.
  - Bottom part of post – hold firmly.

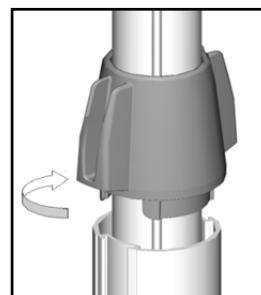


Figure 63

10. Once the post is loose enough to allow you to move it, slide the top portion of the post down :

- a) Press the blue locking device back into the bottom part of the post.
- b) Slightly raise the top portion of the post (see Figure 64).
- c) Press in metal pin on both sides of the post (see Figure 65).



Figure 64



**Metal pins cannot be pressed in when there is downward pressure on them. Pressure must be released to press in pin.**

- d) Push top portion of post downward.

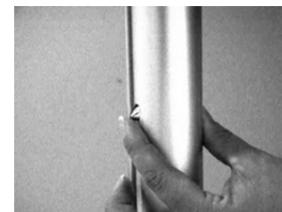


Figure 65

- e) Repeat until the metal pins are no longer visible and the top of the post is only 208 mm / 8" above the blue locking handle.

11. To remove the rail from the lowered post and tilt the rail downward to remove it from the other secured post; press the blue locking tab under the rail to release it from the post (see Figure 66).

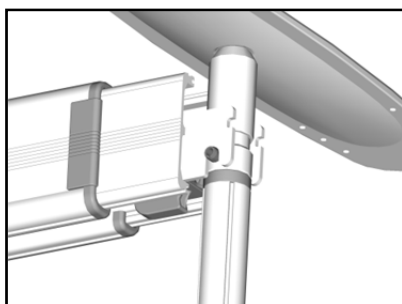


Figure 66



Figure 67

- 12. Remove the top plate from the post by pressing up evenly.
- 13. Remove the post from the foot plate by stepping on both sides with your feet and pulling the post up (see Figure 67).
- 14. Repeat steps 9 - 13 for one of the posts and the rail on the other side.
- 15. Repeat steps 9, 10, 12 and 13 to remove the remaining 2 posts.
- 16. Place all pieces into a box or bag to protect them from dust and / or damage.



**Put the level and the Allen keys with the rest of the Easytrack System for the next time you need to assemble it.**

## SPECIFICATIONS 4-POST SYSTEM

### EASYTRACK SPECIFICATIONS

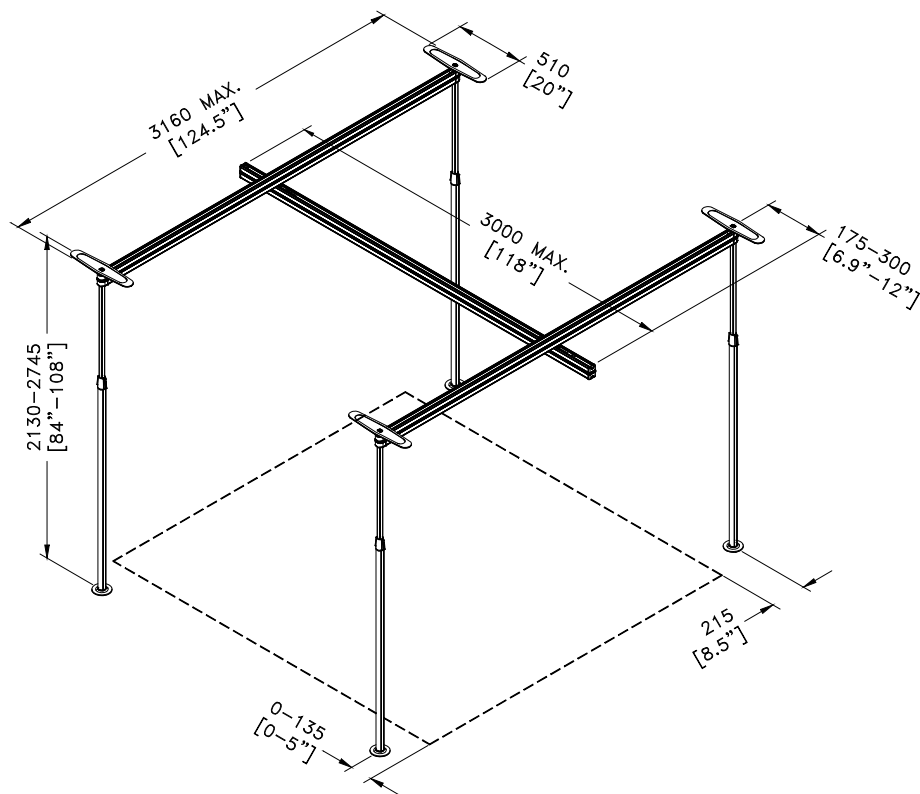


Figure 68

SPECIFICATIONS	
Product code	9440030
Capacity	200 kg (440 lb)
Range	
Length of rail	3000 mm / 118"
Length of post	2130-2745 mm (84 to 108")
Material	Anodised Aluminium
Weight	57 kg (125 lb)
Ceiling plate	510 mm (20")
Floor plate	120 mm (4.8")

# MAINTENANCE

## BASIC MAINTENANCE



**FAILURE TO FOLLOW MAINTENANCE INSTRUCTIONS BELOW  
WHEN INDICATED COULD RESULT IN INJURY OR DAMAGE.**



**PERIODIC INSPECTION SHOULD BE PERFORMED BY A PERSON  
WHO IS SUITABLY AND PROPERLY QUALIFIED AND WELL ACQUAINTED  
WITH THE DESIGN, USE AND CARE OF THE EASYTRACK SYSTEM.  
CONTACT YOUR LOCAL DEALER / DISTRIBUTOR.**

**INSPECTION SHOULD BE CARRIED OUT BOTH ROUTINELY (AT LEAST  
AS OFTEN AS SPECIFIED), AND, AS NECESSARY. ALL DEFECTS AND  
DAMAGE THAT HAVE LEAD TO CORRECTIVE ACTIONS SHOULD BE NOTED,  
SIGNED AND DATED BY THE INSPECTOR. DEFECTS AND RESULTING  
ACTIONS SHOULD BE REPORTED IN WRITING TO YOUR SUPPLIER.**

### ❖ Upon receipt of your Easytrack System:

1. Make sure you received all components listed in Figure 9.
2. Inspect all parts for possible damage in transit.
3. Ensure all components are in working order.
4. Arrange for repair/replacement of any faulty parts.
5. Keep a log of any repair/replacement required.

### ❖ Before each time you use the Easytrack System :

Visually inspect the Easytrack system to make sure that:

- ☐ Posts are straight. If they do not appear straight, use level to check. If posts are not straight, remove rail (see disassembly) and re-install posts (see assembly instructions).
- ☐ Red zone on top of post (under the top plate) is not visible.
- ☐ Rail is secured in place. Press up on the rail to make sure that the rail is locked onto the post.
- ☐ There is no appearance of damage. IF THERE IS ANY APPEARANCE OF DAMAGE – DO NOT USE THE EASYTRACK SYSTEM.

❖ **The following should be done on a monthly basis :**

1. Use level supplied to ensure all posts are straight.
2. Clean inside of rail with a damp cloth to ensure there is no dust or grease build-up inside of rail.
3. Make sure the red zone is not visible. If red zone is visible re-tighten posts according to instruction manual.
4. Check to ensure you still have all your original parts. If any parts are missing they should be replaced BEFORE USING THE EASYTRACK AGAIN.
5. Check to make sure that the trolley in the rail moves freely. Trolley may need to be cleaned or replaced.
6. Check for the appearance of rust. If rust is starting to appear, simply scrub the piece clean.
7. Examine all joints and pieces for wear and fatigue. Replace any part that looks damaged or worn.
8. Document inspection and any repairs.

❖ **If equipment is moved on a regular basis, the following should also be done:**

1. Make sure all components are accounted for.
2. Check "REQUIREMENTS AND WARNINGS" before re-installing the Easytrack System.
3. Make sure the padding on the foot and top plate is clear of any foreign substance and is not damaged. If neoprene (rubber) on either top or bottom plate appears damaged, then the plate must be replaced.
4. Make sure the level is still working.
5. Look for signs of wear or breakage on all parts. Replace any parts that appear worn or damaged.



**FOLLOW GUIDELINES IN YOUR PORTABLE LIFT MANUAL  
FOR MAINTENANCE AND PROCEDURES ON THE LIFT.**

## TROUBLESHOOTING

PROBLEMS	CORRECTION
1. Not able to push pin into post to disassemble/assemble.	<ul style="list-style-type: none"> <li>◆ Is the post still tight against the ceiling? Release pressure on posts by unscrewing blue locking device. (See disassembly instructions, step 9).</li> <li>◆ Are you lifting the upper portion of posts lightly to release pressure? Raise upper portion of post first, then push pin in. (See assembly instructions, step 13).</li> </ul>
2. Not able to tighten post enough to hide red zone.	<ul style="list-style-type: none"> <li>◆ Have you extended the post enough? Unscrew using the blue locking handle, (see disassembly instructions, step 9) slide post up one or more notches, then screw the upper portion of the post to tighten (see assembly instructions, steps 13-14). If the post has been "unscrewed" to the maximum and will not turn anymore – reverse direction to shorten the post several inches, then slide the post up another notch (see assembly instructions, steps 13-14).</li> <li>◆ Are you holding the bottom portion of the post firm while twisting the upper portion of the post towards the right? (See assembly instructions, step 14).</li> <li>◆ Is the blue locking handle up out the lower portion of the post when turning the upper portion to the right? (See assembly instructions, step 14).</li> </ul>
3. Posts do not appear stable.	<ul style="list-style-type: none"> <li>◆ Is red zone still visible? <ul style="list-style-type: none"> <li>▪ See assembly instructions, step 16.</li> <li>▪ See troubleshooting problem #2.</li> </ul> </li> <li>◆ Is Neoprene (rubber) on either top plate of foot plate damaged or dirty? <ul style="list-style-type: none"> <li>▪ Clean both foot plate and ceiling plate with soap and warm water. Make sure they dry completely before re-assembling post.</li> <li>▪ Replace foot plate(s) or top plate(s) if Neoprene is damaged. (See "Easytrack kit content and part numbers").</li> </ul> </li> <li>◆ Is ceiling clean? <ul style="list-style-type: none"> <li>▪ Clean ceiling and / or floor. See "Requirements and Warnings".</li> </ul> </li> </ul>
4. Cannot get rail hooks into "H" rail.	<ul style="list-style-type: none"> <li>◆ Did you use a rubber mallet to hammer the hook into the rail? The hook is intended to be a tight fit. The hook will likely need to be hammered into place. Make sure the hook is hammered in evenly so the hook is not crooked.</li> </ul>
5. Hooks appear crooked or the hole in the rail and the hole in the hook do not line up.	<ul style="list-style-type: none"> <li>◆ When you hammered the hook into the rail did you hammer evenly? The hook must be in contact with the rail on both sides of the hook. (See assembly instructions, step 7).</li> <li>◆ Did you cut the rail? If you cut the rail, did you use the template or jig to drill a new hole? (See assembly instructions, step 4).</li> </ul>

6. Cannot get the parallel rail onto post(s).	<ul style="list-style-type: none"> <li>◆ Was the trolley placed in the same section of the rail as the hooks or stoppers? (See Assembly instructions, steps 7 or 25-26).</li> </ul>
7. When the rails are installed, the trolley is above the rail instead of below the rail.	<ul style="list-style-type: none"> <li>◆ Was the trolley placed in the same section of the rail as the hooks or stoppers? (See Assembly instructions, steps 7 or 25-26).</li> </ul>
8. Cannot get traverse rail onto trolley(s)	<ul style="list-style-type: none"> <li>◆ Are the parallel rails too close to the wall? See assembly instructions, step 1.</li> <li>◆ Have you tried the alternatives suggested in assembly instructions on page 21?</li> </ul>
9. Traverse (sliding) rail does not slide all the way from one end to the other.	<ul style="list-style-type: none"> <li>◆ Are the rails approximately the same distance apart? (See assembly instructions, step 22).</li> </ul>
10. Trolley in traverse rail does not roll in rail smoothly.	<ul style="list-style-type: none"> <li>◆ Is rail clean? Clean rail with damp cloth.</li> <li>◆ Is trolley centred in rail? Re-centre trolley.</li> <li>◆ Is the trolley damaged? Replace trolley. See "Easytrack kit content and part numbers".</li> </ul>
11. Trolley or lift move substantially on its own when the Easytrack system is fully assembled.	<ul style="list-style-type: none"> <li>◆ Are posts straight? Use level, (See assembly instructions, steps 15-16).</li> <li>◆ Are the rails secured to the posts? Press up on the rail to make sure that the rail is latched onto the post.</li> <li>◆ Is the ceiling level? An uneven ceiling will make the rail uneven. See "Requirements and Warnings" section of this manual.</li> </ul>

# LIMITED WARRANTY

This warranty is extended only to the original purchaser/user of BHM Medical products.

Subject to the limitations and exclusions hereafter, BHM Medical Inc. warrants its products to be free from defects in material under normal use and service, within the periods stated below from the date of purchase. If within such warranty period any such product shall be proven to be defective, such product shall be repaired or replaced at BHM Medical option. This warranty does not include any labour or shipping charges incurred in replacement part installation or repair of any such product. BHM Medical sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

The proper operation of this product is dependent on the compliance with the instructions regarding operation and maintenance. Failure to comply strictly with those instructions will void this warranty.

Patient Lifter	1 year
Tracks and installation	1 year
Weighing Devices	1 year
Accessories on Lifter	1 year
Slings	1 year
Batteries - All other lifts	1 year
Easytrack System	1 year
FS Gantry	1 year
Batteries – Maxi Sky Portable	3 months

For warranty service, please contact the distributor from whom you purchased the BHM Medical product.

Do not return products to our factory without prior authorization. BHM Medical will issue a Return Authorization (RA) Number. C.O.D. shipments will be refused; all shipments to BHM Medical must be prepaid. For this warranty to be valid, the purchaser must present its original proof of purchase at the moment of the claim. The defective unit, assembly or part must be returned to BHM Medical for inspection. The part or components repaired or replaced are guaranteed for the remaining period of the initial warranty.

**Limitations and Exclusions:**

The warranty above does not apply to serial numbered products if the serial number has been erased, removed or defaced.

No warranty claim shall apply where the product or any other part thereof has been altered, varied, modified, or damaged; either accidentally or through improper or negligent use and storage. Warranty does not apply to products modified without BHM Medical's express written consent (including but not limited to products modified with unauthorized parts or attachments), products damaged by reason of repairs made to any component without the specific consent of BHM Medical, or to products damaged by circumstances beyond BHM Medical's control. BHM Medical will solely determine evaluation of warranty claim. The warranty does not apply to problems arising from normal wear or failure to adhere to the instructions in this manual. This limited warranty does not cover non defect damage, damage caused by improper installation (other than installation performed by BHM Medical) operation or care (including but not limited to abuse, misuse, failure to provide reasonable or necessary maintenance, unauthorized repairs or any alterations to the products). BHM Medical Inc. slings are void of warranty if not laundered as per instructions on the Sling Label.

BHM Medical Inc. shall not be liable for damages losses or inconveniences caused by a carrier.



Only the original installation performed by BHM Medical or by its authorized subcontractors is covered by this limited warranty. Any modification to the original installation not authorized by BHM Medical will void this limited warranty. The limited warranty does not cover any problems with, or relating to the premises where the products are installed or to the property of the purchaser and shall remain the responsibility of the purchaser.

This limited warranty is in lieu of any other warranties, express or implied, and of any other obligations or liability on BHM Medical's part. Under no circumstances shall BHM Medical be liable for consequential, incidental or special damages arising in connection with use, or inability to use, the products. In no event shall BHM Medical's liability for breach of warranty, or for any delay in the performance of this warranty due to cause beyond the control of BHM Medical, breach of contract, negligence or strict liability exceed the cost of the product covered hereby. BHM Medical neither assumes nor authorises any person to assume for it any other obligation or liability in connection to the sale installation, maintenance or service to the products.

The purchaser may have other rights under existing provincial or federal laws and where any terms of this warranty are prohibited by such laws, they are deemed, null and void, but the remainder of the warranty shall remain in effect.